



Warranty Information

Applicable to U.S., Canadian and Puerto Rico Sales Only*

Congratulations on your purchase of a Unified Brands manufactured piece of equipment. Unified Brands believes strongly in the products it builds and backs them with the best warranty in the industry. Standard with every unit comes with the peace of mind that this unit has been thoroughly engineered, properly tested and manufactured to excruciating tolerances, by a manufacturer with over 30 years of industry presence. On top of that front end commitment, Unified Brands has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-800-621-8560 to assist you with any questions or concerns that may arise after delivery of your new Unified Brands equipment.

- 1 year parts and labor coverage of any and all parts that are found defective in material or workmanship
- Warranty begins at the time of installation or 6 months from factory shipment, whichever occurs first
- Warranties are non-transferrable from original customer install

For warranty inquiries or questions regarding current ASAs please contact the Unified Brands technical support hotline at 1-800-621-8560 or visit the Unified Brands page of our web site.

When Export Warranties Apply Outside the U.S, Puerto Rico and Canada

- When Export Warranty Applies (outside the U.S, Puerto Rico and Canada)—Unified Brands will cover the cost of labor and parts under the same guidelines of the 1-year domestic standard warranty
- There are no available extended international warranties that will be offered or applied
- Labor and Travel restrictions to 100 miles radius, ground transport only

Items Not Covered Under Warranty

- Maintenance type of repairs such as condenser cleaning, temperature adjustments, clogged drains, unit leveling, and gasket replacement or cleaning
- Repairs caused by abuse such as broken glass, freight damage, or scratches and dents
- Repairs caused by improper installation
- Electrical component failure due to water damage from cleaning procedures

Specification & Product Design

Due to continued product improvement, specification and product design may change without notice. Such revisions do not entitle the buyer to additions, changes or replacements for previously purchased equipment.

Sanitation Requirements

Certain areas require specific sanitation requirements other than N.S.F. & U.L. standards. Unified Brands must be advised of these specifications before fabrication of equipment. In these special circumstances, a revised quotation may be required to cover additional costs. Failure to notify Unified Brands before fabrication holds the dealer accountable for all additional charges.

Cancellations

Orders canceled prior to production scheduling entered into engineering/production and cancelled are subject to a cancellation charge (contact Customer Service for details).

Storage Charges

Unified Brands makes every effort to consistently meet our customers' shipment expectations. If after the equipment has been fabricated, the customer requests delay in shipment, and warehousing is required:

- Equipment held for shipment at purchaser's request for a period 30 days beyond original delivery date specified will be invoiced and become immediately payable
- Equipment held beyond 30 days after the original delivery date specified will also include storage charges

Shipping & Delivery

Unified Brands will attempt to comply to any shipping, routing or carrier request designated by dealer, but reserves the right to ship merchandise via any responsible carrier at the time equipment is ready for shipment. Unified Brands will not be held responsible for any carrier rate charges when the Dealer's requested carrier is used. rate charges are entirely between the carrier and purchaser. Point of shipping shall be determined by Unified Brands (Weidman, MI / Jackson, Mississippi). At dealers request, Unified Brands will endeavor whenever practical to meet dealers request. Freight charges for Dealer requested carriers will be collect unless otherwise noted.

Damages

All crating conforms to general motor carrier specifications. To avoid concealed damage, we recommend inspection of every carton upon receipt. In the event the item shows rough handling or visible damage, to minimize liability, a full inspection is necessary upon arrival. A notation must be placed on the freight bill and signed for by the truck driver. Appearance of damage will require removing the crate in the presence of the driver. Consignee is responsible for filing of freight claims when a clear delivery receipt is signed. Claims for damages must be filed immediately (within 10 days) by the consignee with the freight carrier. Retain all cartons and merchandise for inspection.

Returned Goods

Authorization for return must first be obtained from Unified Brands before returning any merchandise. Any returned goods shipment lacking the return authorization number will be refused, all additional freight costs to be borne by the returning party. Returned equipment must be shipped in original carton, freight prepaid and received in good conditions. Any returned merchandise is subject to a minimum handling charge (consult Customer Service for rate).

Installation

Equipment installation is the responsibility of the dealer and/or their customer.

Penalty Clauses

Dealer penalty clauses, on their purchase order or contractually agreed to between the dealer and their clients are not binding on Unified Brands. Unified Brands does not accept orders subject to penalty clauses. This agreement supersedes any such clauses in dealer purchase orders.

FOOTNOTES IN REFERENCE TO PARAGRAPHS ABOVE

1. Herein called Unified Brands.
2. NET means list price less discount, warranty, labor policy, freight, Unified Brands delivery and other miscellaneous charges. CASH DISCOUNTS WILL BE CALCULATED ON NET ONLY.



Warranty Information

Applicable to U.S., Canadian and Puerto Rico Sales Only*

LIMITED WARRANTY TO COMMERCIAL PURCHASE

Unified Brands warrants to original commercial purchaser/users that foodservice equipment manufactured by Unified Brands ("Unified Brands Equipment") shall be free from defects in material and workmanship for (i) 2000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) twelve (12) months from the date of installation or (iii) fifteen (15) months from date of shipment from Unified Brands, whichever first occurs (the "Warranty Period"), in accordance with the following terms and conditions:

- I. This warranty is limited to replacement parts and related labor for Unified Brands Equipment located at its original place of installation in the United States, Puerto Rico and Canada.
- II. Damage to Unified Brands Equipment that occurs during shipment must be reported to the carrier and is not covered under this warranty. The reporting of any damage during shipment is the sole responsibility of the commercial purchaser/user of such Unified Brands Equipment.
- III. For Unified Brands steamers, Unified Brands further warrants to the original commercial purchaser/users of such Unified Brands Equipment that such equipment shall be free from defects in material and workmanship for (i) twenty-four (24) months from the date of installation or (ii) twenty-seven (27) months from date of shipment from Unified Brands, whichever first occurs (the "Warranty Period"), provided that the original purchaser/user had a Groen Free Start-up completed by a Unified Brands Authorized Service Agent. Part of the Groen Free Start-up is a water quality test. Upon receiving the results, if they are out of the Groen water specification, Groen will recommend a water treatment system. If the recommended treatment system is purchased, installed, and maintained, all water related service issues will be covered for such equipment for the duration of the warranty period.
- IV. For Unified Brands steamers, Unified Brands further warrants to the original commercial purchaser / users categorized as K-12 School Segment shall be free from defects in material and workmanship for (i) 4000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) twenty-four (24) months from the date of installation or (iii) twenty-seven (27) months from the date of shipment from Unified Brands, whichever first occurs (the "Warranty Period"). Unified Brands further warrants to the original commercial purchaser / users categorized as K-12 School Segment shall be free from defects in material and workmanship for (i) 6000 actual operating hours (provided that such equipment has a device that has recorded actual operating hours since the installation of such equipment), (ii) thirty-six (36) months from the date of installation or (iii) thirty-nine (39) months from the date of shipment from Unified Brands, whichever first occurs (the "Warranty Period") provided that the original purchaser/user categorized as K-12 School Segment had a Groen Free Start-up completed by a Unified Brands Authorized Service Agent. Part of the Groen Free Start-up is a water quality test. Upon receiving the results, if their water quality is out of the Groen water quality standards, Groen will recommend a water treatment system. If the recommended treatment system is purchased, installed and maintained, all water related service issues will be covered for such equipment for the duration of the warranty period.
- V. During the Warranty Period, Unified Brands, directly or through its authorized service representative, will either repair or replace, at Unified Brands sole election, any Unified Brands Equipment determined by Unified Brands to have a defect in material or workmanship. As to any such warranty service during the Warranty Period, Unified Brands will be responsible for related reasonable labor and portal to portal transportation expenses (time & mileage) incurred within the United States and Canada.
- VI. This warranty does not cover boiler maintenance, calibration, periodic adjustments as specified in operating instructions or manuals, consumable

parts (such as scraper blades, gaskets, packing, etc.), and labor costs incurred for removal of adjacent equipment or objects to gain access to Unified Brands Equipment. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of Unified Brands Equipment. This warranty does not cover damage to Unified Brands Equipment caused by poor water quality or improper boiler maintenance.

VIII. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL UNIFIED BRANDS BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY.

VII. Unified Brands Equipment is for commercial use only. If sold as a component of another (O.E.M.) manufacturer's equipment, or if used as a consumer product, such Equipment is sold AS IS and without any warranty.

***When Export Warranty Applies (outside the U.S, Puerto Rico and Canada)** Unified Brands will cover the cost of labor and parts under the same guidelines of the 1-year domestic standard warranty. There are no available extended international warranties that will be offered or applied. Labor and Travel restrictions to 100 miles radius, ground transport only.

LIMITED EXTENDED WARRANTY COVERAGE

*Available of Domestic Purchase/Use only

Limited Extended Warranty Coverage is available on all standard Unified Brands Equipment covered by the above Unified Brands Limited Warranty. Commercial purchasers/users of Unified Brands Equipment may elect to extend the standard limited warranty to cover parts, labor and portal to portal transportation costs (time and mileage) for an additional (i) 2000 actual operating hours, or (ii) twelve (12) month period, or for an additional (i) 4000 actual operating hours, or (ii) twenty four (24) month period, whichever first occurs, in addition to the time period of the standard limited warranty described above. Limited Extended Warranty Coverage is not available to extend the supplemental limited warranty for: (a) atmospheric steam generators or boilers contained in Unified Brands HyPerSteam Convection Steamers and HyPlus Pressureless Steamers, or (b) electronic relay and control boards contained in Unified Brands Convection Combo Steamer-Ovens, or (c) Unified Brands SmartSteam Boilerless Steamers.

Conditions of Coverage

- Limited Extended Warranty Coverage must be purchased at the time the unified brands equipment is purchase to be covered.
- All conditions and limitations on the Standard Limited Warranty Coverage apply to the Limited Extended Warranty Coverage. See above for details of conditions and limitations on the Standard Warranty Coverage.

Items Not Covered Under Warranty

- Maintenance of repairs such as cleaning, clogged drains, gasket replacement, filter replacement re-establish vacuum in jacket, adding water to jacket
- Repairs caused by abuse such as freight damage such as scratches and dents or assembly damage
- Repairs caused by improper installation
- Electrical component failure due to water damage from cleaning procedures
- Equipment failure due to incorrect water/gas pressure
- Work performed by a Non-Authorized Service Company
- Food/Product Loss

UNIFIEDBRANDS.NET, 888.994.7636

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Warranty Information

Applicable to All Randell Customers (U.S and Canada Sales)

Congratulations on your purchase of a Unified Brands manufactured piece of equipment. Unified Brands believes strongly in the products it builds and backs them with the best warranty in the industry. Standard with every unit comes with the peace of mind that this unit has been thoroughly engineered, properly tested and manufactured to excruciating tolerances, by a manufacturer with over 40 years of industry presence. On top of that front end commitment, Unified Brands has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-800-621-8560 to assist you with any questions or concerns that may arise after delivery of your new Unified Brands equipment.

- 1 year parts replacement of any and all parts that are found defective in material or workmanship
- 1 year labor reimbursement for any repairs that are caused by Unified Brands's use of defective material or workmanship (Repairs to be performed by a Unified Brands Authorized Service Agent at contracted rate)
- Warranty begins at the time of installation or 3 months from factory shipment, whichever occurs first.

For warranty inquiries or questions regarding current ASAs please contact the Unified Brands technical support hotline at 1-800-621-8560 or visit the Unified Brands page of our web site.

When Optional 5 Year Compressor Warranty Applies (not available for export)

Unified Brands will provide to the original customer, that owns a Unified Brands piece of equipment, and has an optional compressor warranty with one of the following options:

- Provide reimbursement to an ASA for the cost of locally obtained replacement compressor in exchange for the return of the defective compressor sent back freight prepaid. Note: Unified Brands does limit amount of reimbursement allowed and does require bill from local supply house where compressor was obtained (customer should not pay servicing agent up front for compressor).
- Provide repair at the manufacturing facility by requiring that the defective unit be sent back to Unified Brands freight prepaid. Perform repair at the expense of Unified Brands and ship the item back to the customer freight collect.
- Furnish a complete condensing unit freight collect in exchange for the return of the defective compressor sent back freight prepaid. (Decisions on whether or not to send complete condensing units will be made by Unified Brands's in-house service technician)

When Optional Parts and Labor Extension Policy Applies (not available for export)

Unified Brands will provide reimbursement of parts and labor to an ASA for any customer that has an optional parts and labor extension of our standard warranty. Contracted rates do apply. Unified Brands offers both 1 and 2 year extensions. Labor extensions begin at the end of our standard warranty and extend out 21 months to 2 calendar years or 33 months to 3 calendar years from date of purchase. Please contact Unified Brands technical service hotline at 1-800-621-8560 for details and any question on Authorized Service Agents (ASA).

*When Export Warranties Apply Outside the U.S, Puerto Rico and Canada

- Unified Brands covers all non-electrical components under the same guidelines as our standard domestic policy.
- All electrical components operated on 60 cycle power are covered under our standard domestic policy.
- All electrical components operated on 50 cycle power are covered for 90 days from shipment only.
- Extended warranty options are not available from the factory.
- Labor and Travel restrictions to 100 miles radius, ground transport only, Monday through Friday, standard business hours.

Items Not Covered Under Warranty

- Maintenance type of repairs such as condenser cleaning, temperature adjustments, clogged drains, unit leveling, and gasket replacement or cleaning.
- Repairs caused by abuse such as broken glass, freight damage, or scratches and dents.
- Repairs caused by improper installation.
- Electrical component failure due to water damage from cleaning procedures.

Specification & Product Design

Due to continued product improvement, specification and product design may change without notice. Such revisions do not entitle the buyer to additions, changes or replacements for previously purchased equipment.

Sanitation Requirements

Certain areas require specific sanitation requirements other than NSF & U.L. standards. Unified Brands must be advised of these specifications before fabrication of equipment. In these special circumstances, a revised quotation may be required to cover additional costs. Failure to notify Unified Brands before fabrication holds the dealer accountable for all additional charges.

Cancellations

Orders canceled prior to production scheduling entered into engineering/production and cancelled are subject to a cancellation charge (contact Customer Service for details).

Storage Charges

Unified Brands makes every effort to consistently meet our customers' shipment expectations. If after the equipment has been fabricated, the customer requests delay in shipment, and warehousing is required:

- Equipment held for shipment at purchaser's request for a period 30 days beyond original delivery date specified will be invoiced and become immediately payable.
- Equipment held beyond 30 days after the original delivery date specified will also include storage charges.

Shipping & Delivery

Unified Brands will attempt to comply to any shipping, routing or carrier request designated by dealer, but reserves the right to ship merchandise via any responsible carrier at the time equipment is ready for shipment. Unified Brands will not be held responsible for any carrier rate charges when the Dealer's requested carrier is used. rate charges are entirely between the carrier and purchaser. Point of shipping shall be determined by Unified Brands (Weidman, MI / Vicksburg, Mississippi). At dealers request, Unified Brands will endeavor whenever practical to meet dealers request. Freight charges for Dealer requested carriers will be collect unless otherwise noted.

Damages

All crating conforms to general motor carrier specifications. To avoid concealed damage, we recommend inspection of every carton upon receipt. In the event the item shows rough handling or visible damage, to minimize liability, a full inspection is necessary upon arrival. A notation must be placed on the freight bill and signed for by the truck driver. Appearance of damage will require removing the crate in the presence of the driver. Consignee is responsible for filing of freight claims when a clear delivery receipt is signed. Claims for damages must be filed immediately (within 10 days) by the consignee with the freight carrier. Retain all cartons and merchandise for inspection.

Returned Goods

Authorization for return must first be obtained from Unified Brands before returning any merchandise. Any returned goods shipment lacking the return authorization number will be refused, all additional freight costs to be borne by the returning party. Returned equipment must be shipped in original carton, freight prepaid and received in good conditions. Any returned merchandise is subject to a minimum handling charge (consult Customer Service for rate).

Installation

Equipment installation is the responsibility of the dealer and/or their customer.

Penalty Clauses

Dealer penalty clauses, on their purchase order or contractually agreed to between the dealer and their clients are not binding on Unified Brands. Unified Brands does not accept orders subject to penalty clauses. This agreement supersedes any such clauses in dealer purchase orders.

FOOTNOTES IN REFERENCE TO PARAGRAPHS ABOVE

1. Herein called Unified Brands.
2. NET means list price less discount, warranty, labor policy, freight, Unified Brands delivery and other miscellaneous charges. CASH DISCOUNTS WILL BE CALCULATED ON NET ONLY.



power soak[®] Warranty Information

Applicable to U.S., Canadian and Puerto Rico Sales Only*

Unified Brands warrants to original commercial purchaser/users that foodservice equipment manufactured by Unified Brands ("Unified Brands Equipment") shall be free from defects in material and workmanship.

Warranty Coverage

- Power Soak Advanced and Unlimited are fully covered for parts and labor for three years from date of shipping. Power Soak Intro is fully covered for parts and labor for one year from date of shipping. Does not include faucet assemblies, pre-rinse spray assemblies, drains or other plumbing hardware supplied by Unified Brands.
- Faucet assemblies, pre-rinse spray assemblies, drains or other plumbing hardware supplied by Unified Brands are covered for one full year from date of shipping.
- Advanced wash insert flow guides are fully covered for parts and labor for one year from date of shipping.

Conditions of Warranty

- I. This warranty covers original equipment at the time of purchase only. Unified Brands assumes no responsibility for substitute replacement parts installed on Power Soak equipment and/or for parts that have not been purchased from Unified Brands or a Unified Brands authorized service partner. Equipment supplied as a third party buy-out item are not covered by this warranty.
- II. This warranty does not cover optional Power Soak chemical dispensing systems. Refer to the Power Soak Systems optional chemical dispensing system warranty for details.
- III. No warranty service shall be covered by Unified Brands unless Unified Brands has authorized the warranty work in writing. If such warranty service is performed without authorization or by an unauthorized service agency, it shall void this warranty.
- VI. All repairs, replacements and/or refunds are subject to Unified Brands review and decision that parts and/or workmanship were faulty and the defects showed up under normal operation conditions.

Warranty is Void Under the Following Conditions:

- I. If equipment is damaged due to improper installation or operation. This clause shall not apply in connection with Power Soak supervised installations.
- II. If the equipment is damaged due to abuse or neglect. Please see the Owner's Manual for proper care instructions and proper chemicals and cleaners to be used on and/or in the Power Soak System.
- III. This warranty is valid for the original equipment owner and is non-transferable.

Additional Information:

- I. This warranty is limited to replacement parts and related labor for Unified Brands Equipment located at its original place of installation in the United States, Puerto Rico and Canada.
- II. Damage to Unified Brands Equipment that occurs during shipment must be reported to the carrier and is not covered under this warranty. The reporting of any damage during shipment is the sole responsibility of the commercial purchaser/user of such Unified Brand Equipment.
- III. During the warranty, Unified brands, directly and through its' authorized service representative, will either repair or replace, at Unified Brands sole election, any Unified Brands Equipment determined by Unified Brands to have a defect in material or workmanship. As to any such warranty service during the warranty, Unified Brands will be responsible for related reasonable labor and portal-to-portal transportation expenses (time and mileage) incurred within the United States and Canada.
- IV. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of Unified Brands Equipment. This warranty does not cover damage to Unified Brands equipment caused by poor water quality or improper boiler maintenance.
- V. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL UNIFIED BRANDS BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY.
- VI. Unified Brands Equipment is for commercial use only. If sold as a component of another (OEM) manufacturers' equipment, or if used as a consumer product, such equipment is sold as is and without any warranty.

When Export Warranty Applies (outside the U.S, Puerto Rico and Canada):

Unified Brands will cover the cost of labor and parts under the same guidelines of the Power Soak standard warranty. There are no available extended international warranties that will be covered. Labor and travel restrictions to 100 mile radius, ground transport only.

Congratulations on your purchase of A la Cart equipment. A la Cart believes strongly in the products it builds and backs them with the best warranty in the industry. Standard with every unit comes with the assurance that this unit has been thoroughly engineered, properly tested and manufactured to exact tolerances, by a manufacturer with over 25 years of industry presence. On top of that front end commitment, A la Cart has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-888-994-7636 to assist you with any questions or concerns that may arise after delivery of your new A la Cart equipment.

For warranty inquiries or service please contact the A la Cart technical support hotline at 1-888-994-7636.

Warranty Coverage

- 1-year parts/labor coverage that are found defective in material or workmanship*
- Repairs to be performed by a A la Cart Authorized Service Agent at contracted rate
- Warranty begins at the time of installation or 3 months from factory shipment, whichever occurs first.
- *Dishware, Trays and Covers - 3 months (90) days replacement of any and all parts that are found defective in material or workmanship
- Warranties are non-transferrable from original customer install

Items Not Covered Under Warranty

- Maintenance type of repairs such as condenser cleaning, temperature adjustments, unit leveling, and gasket replacement or cleaning.
- Wear Parts
- Repairs caused by abuse, fire, water, burglary, accident, misuse and acts of God or improper installation
- Electrical component failure due to water damage from cleaning procedures.
- Services rendered by a Non-Authorized Service agency

***When Export Warranty Applies (outside the U.S, Puerto Rico and Canada) •**

Unified Brands will cover the cost of labor and parts under the same guidelines of the 1-year domestic standard warranty. There are no available extended international warranties that will be offered or applied. Labor and Travel restrictions to 100 miles radius, ground transport only.



Warranty Information

Applicable to U.S., Canadian and Puerto Rico Sales Only*

COMMERCIAL FOODSERVICE EQUIPMENT

Congratulations on your purchase of a LoLo Commercial Foodservice piece of equipment. Standard with every unit comes the peace of mind that this unit has been thoroughly engineered, properly tested and manufactured to excruciating tolerances. On top of that front-end commitment, LoLo has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-877-246-5656 to assist you with any questions or concerns that may arise after delivery of your new LoLo equipment.

All warranty repairs must be performed by a LoLo Authorized Service Agent (ASA). For warranty inquiries or questions regarding current ASAs, please contact the LoLo technical support hotline at 1-877-246-5656 or visit the LoLo website at www.getlolo.com.

LIMITED WARRANTY TO COMMERCIAL PURCHASE

We warrant to original commercial purchasers/users that foodservice equipment manufactured by LoLo ("LoLo Equipment") shall be free from defects in material and workmanship twelve (12) months from the date of installation or twenty-four (24) months from date of shipment from LoLo, whichever first occurs (the "Warranty Period"), in accordance with the following terms and conditions. A second year warranty is available for purchase for K-12 schools.

- I. This warranty is limited to replacement parts and related labor for LoLo Equipment located at its original place of installation in the United States, Canada and Puerto Rico.
 - II. Damage to LoLo Equipment that occurs during shipment must be reported to the carrier and is not covered under this warranty. The reporting of any damage during shipment is the sole responsibility of the commercial purchaser/user of such LoLo Equipment.
 - III. During the Warranty Period, LoLo, directly or through its authorized service representative, will either repair or replace, at LoLo's sole election, any LoLo Equipment determined by LoLo to have a defect in material or workmanship. As to any such warranty service during the Warranty Period, LoLo will be responsible for related reasonable labor and portal to portal transportation expenses (time & mileage) incurred within the United States, Canada and Puerto Rico. All warranty service to be performed Monday-Friday 8-5 local time.
 - IV. This warranty does not cover cleaning maintenance, calibration, periodic adjustments as specified in operating instructions or manuals, consumable parts (such as gaskets, packing, etc.), and labor costs incurred for removal of adjacent equipment or objects to gain access to LoLo Equipment. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of LoLo Equipment. This warranty does not cover damage to LoLo Equipment caused by poor water quality.
 - V. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL LOLO BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY. THIS WARRANTY IS NON-TRANSFERRABLE.
 - VI. LoLo Equipment is for commercial use only. If sold as a component of another (O.E.M.) manufacturer's equipment, or if used as a consumer product, such Equipment is sold AS IS and without any warranty.
 - VII. When Export Warranty Applies (outside the U.S, Puerto Rico and Canada) – Unified Brands/LoLo will cover the cost of labor and parts under the same guidelines of the 1-year domestic standard warranty. There are no available extended international warranties that will be offered or Labor and Travel restrictions to 100 miles radius, ground transport only.
- Warranties are non-transferrable from original customer install



U.S / Puerto Rico / Canada

Standard 1-Year Parts/Labor*
K-12 2-Year Parts/Labor**
All steamers 5-Year Cavity Warranty
All Kettles 10-Year Hemisphere Warranty
All Braising Pans 10-Year Pan Warranty
SmartSteam, HyPerSteam and HyPlus steamers only - Part of the Groen Free Startup includes a water quality test (taken by UB ASA or manufacturing rep). If the Groen recommended water treatment system is purchased, installed and maintained, all water related service issues will be covered under the warranty period.

International

Standard 1-Year Parts/Labor (100 mile travel radius / ground transit only)
Standard 1-Year Parts/Labor (100 mile travel radius / ground transit only)
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Standard 1-Year Parts/Labor (100 mile travel radius / ground transit only)

* Additional 1-Year Warranty (SmartSteam, HyPerSteam and HyPlus steamers only) provided that a Groen Free Start-up was completed by a Unified Brands Authorized Service Agent within 30 days of installation.
** K-12 Additional 1-Year Warranty (SmartSteam, HyPerSteam and HyPlus steamers only) provided that a Groen Free Start-up was completed by a Unified Brands Authorized Service Agent.



U.S / Puerto Rico / Canada

Standard 1-Year Parts/Labor
Optional Extended 1-Year Labor
Optional Extended 2-Year Parts/Labor
Optional Extended 3-Year Parts/Labor
Optional Extended 5-Year Compressor Parts/Labor

International

Standard 1-Year Parts/Labor (100 mile travel radius / ground transit only)
Optional Extended Parts/Labor Not Available
Optional Extended Parts/Labor Not Available
Optional Extended Parts/Labor Not Available
Optional Extended Parts/Labor Not Available



U.S / Puerto Rico / Canada

Standard 1-Year Parts/Labor
Optional Extended Parts/Labor Not Available

International

Standard 1-Year Parts/Labor (100 mile travel radius / ground transit only)
Optional Extended Parts/Labor Not Available



U.S / Puerto Rico / Canada

Standard 1-Year Parts/Labor
Optional Extended Parts/Labor Not Available

International

Standard 1-Year Parts/Labor (100 mile travel radius / ground transit only)
Optional Extended Parts/Labor Not Available



U.S / Puerto Rico / Canada

Standard 3-Year Parts/Labor, Power Soak Intro Excluded
Power Soak Intro 1-Year Parts/Labor
Advanced Wash Insert Flow Guides 1-Year Parts/Labor
Chemical Dispensing System 1-Year Parts/Labor, Dispensing Squeeze Tubes Excluded
Optional Extended Parts/Labor Not Available

International

1-Year Parts/Labor (100 mile travel radius / ground transit only)
1-Year Parts/Labor (100 mile travel radius / ground transit only)
Advanced Wash Insert Flow Guides 1-Year Parts/Labor
Chemical Dispensing System 1-Year Parts/Labor, Dispensing Squeeze Tubes Excluded
Optional Extended Parts/Labor Not Available



U.S / Puerto Rico / Canada

Standard 1-Year Parts/Labor
Standard 10-Year Hemisphere Warranty
Standard 10-Year Cook Tank Warranty

International

Contact Factory
Contact Factory
Contact Factory