Warranty Information





Congratulations on your purchase of a Power Soak manufactured piece of equipment. Power Soak believes strongly in the products it builds. Standard with every unit comes the peace of mind that this unit has been thoroughly engineered, properly tested, and manufactured to excruciating tolerances by a manufacturer with over 40 years of industry presence. On top of that front end commitment, Power Soak has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-800-621-8560 to assist you with any questions or concerns that may arise after delivery of your new Power Soak equipment.

Power Soak warrants to original commercial purchaser/users that foodservice equipment manufactured by Power Soak ("Power Soak Equipment") shall be free from defects in material and workmanship.

Warranty Coverage

- Power Soak Advanced and Unlimited are fully covered for parts and labor for three years
 from date of shipping. Power Soak Intro is fully covered for parts and labor for one year
 from date of shipping. Does not include faucet assemblies, pre-rinse spray assemblies,
 drains or other plumbing hardware supplied by Power Soak.
- Faucet assemblies, pre-rinse spray assemblies, drains or other plumbing hardware supplied by Power Soak are covered for one full year from date of shipping.
- Advanced wash insert flow guides are fully covered for parts and labor for one year from date of shipping.

Conditions of Warranty

- This warranty covers original equipment at the time of purchase only. Power Soak
 assumes no responsibility for substitute replacement parts installed on Power Soak
 equipment and/or for parts that have not been purchased from Power Soak or a Power
 Soak authorized service partner. Equipment supplied as a third party buy-out item are not
 covered by this warranty.
- II. This warranty does not cover optional Power Soak chemical dispensing systems. Refer to the Power Soak Systems optional chemical dispensing system warranty for details.
- III. No warranty service shall be covered by Power Soak unless Power Soak has authorized the warranty work in writing. If such warranty service is performed without authorization or by an unauthorized service agency, it shall void this warranty.
- VI. All repairs, replacements and/or refunds are subject to Power Soak review and decision that parts and/or workmanship were faulty and the defects showed up under normal operation conditions.

Warranty is Void Under the Following Conditions

- If equipment is damaged due to improper installation or operation. This clause shall not apply in connection with Power Soak supervised installations.
- II. If the equipment is damaged due to abuse or neglect. Please see the Owner's Manual for proper care instructions and proper chemicals and cleaners to be used on and/or in the Power Soak System.
- III. This warranty is valid for the original equipment owner and is non-transferable.

Additional Information

- This warranty is limited to replacement parts and related labor for Power Soak Equipment located at its original place of installation in the United States, Puerto Rico and Canada.
- II. Damage to Power Soak Equipment that occurs during shipment must be reported to the carrier and is not covered under this warranty. The reporting of any damage during shipment is the sole responsibility of the commercial purchaser/user of such Power Soak Equipment.
- III. During the warranty, Power Soak, directly and through its' authorized service representative, will either repair or replace, at Power Soak sole election, any Power Soak Equipment determined by Power Soak to have a defect in material or workmanship. As to any such warranty service during the warranty, Power Soak will be responsible for related reasonable labor and portal-to-portal transportation expenses (time and mileage) incurred within the United States and Canada.
- IV. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of Power Soak Equipment. This warranty does not cover damage to Power Soak equipment caused by poor water quality or improper boiler maintenance.
- V. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL POWER SOAK BE LIABLE FOR SPECIAL, CONSEQUENTIAL, OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY.
- VI. Power Soak Equipment is for commercial use only. If sold as a component of another (OEM) manufacturers' equipment, or if used as a consumer product, such equipment is sold as is and without any warranty.

When Export Warranty Applies (outside the U.S, Puerto Rico and Canada)

Power Soak will cover the cost of labor and parts under the same guidelines of the Power Soak standard warranty. There are no available extended international warranties that will be covered. Labor and travel restrictions to 100 mile radius, ground transport only.

