

Congratulations on your purchase of A la Cart equipment. A la Cart believes strongly in the products it builds and backs them with the best warranty in the industry. Standard with every unit comes with the assurance that this unit has been thoroughly engineered, properly tested and manufactured to exact tolerances, by a manufacturer with over 25 years of industry presence. On top of that front end commitment, A la Cart has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-888-994-7636 to assist you with any questions or concerns that may arise after delivery of your new A la Cart equipment.

For warranty inquiries or service please contact the A la Cart technical support hotline at 1-888-994-7636.

Warranty Coverage

- 1-year parts/labor coverage that are found defective in material or workmanship*
- Repairs to be performed by a A la Cart Authorized Service Agent at contracted rate
- Warranty begins at the time of installation or 3 months from factory shipment, whichever occurs first.
- *Dishware, Trays and Covers - 3 months (90) days replacement of any and all parts that are found defective in material or workmanship
- Warranties are non-transferrable from original customer install

Items Not Covered Under Warranty

- Maintenance type of repairs such as condenser cleaning, temperature adjustments, unit leveling, and gasket replacement or cleaning.
- Wear Parts
- Repairs caused by abuse, fire, water, burglary, accident, misuse and acts of God or improper installation
- Electrical component failure due to water damage from cleaning procedures.
- Services rendered by a Non-Authorized Service agency

***When Export Warranty Applies (outside the U.S, Puerto Rico and Canada) •**

Unified Brands will cover the cost of labor and parts under the same guidelines of the 1-year domestic standard warranty. There are no available extended international warranties that will be offered or applied. Labor and Travel restrictions to 100 miles radius, ground transport only.