

Congratulations on your purchase of a CapKold manufactured piece of equipment. CapKold believes strongly in the products it builds. Standard with every unit comes the peace of mind that this unit has been thoroughly engineered, properly tested, and manufactured to excruciating tolerances by a manufacturer with over 40 years of industry presence. On top of that front end commitment, CapKold has a dedicated staff of certified technicians that monitor our own technical service hotline at 1-888-994-7636 to assist you with any questions or concerns that may arise after delivery of your new CapKold equipment.

Limited Warranty To Commercial Purchase

CapKold Equipment ("CapKold Equipment") has been skillfully manufactured, carefully inspected and packaged to meet rigid standards of excellence. CapKold warrants its Equipment to be free from defects in material and workmanship for twelve (12) months with the following conditions and subject to the following limitations.

- I. This parts and labor warranty is limited to CapKold Equipment sold to the original commercial purchaser/users (but not original equipment manufacturers), at its original place of installation in the continental United States, Hawaii and Canada.
- II. Damage during shipment is to be reported to the carrier, is not covered under this warranty, and is the sole responsibility of purchaser/user.
- III. CapKold, or an authorized service representative, will repair or replace, at CapKold's sole election, any CapKold Equipment, including but not limited to, safety valves, tipper tie, pump, motor, air components, ball valve, and electric components, found to be defective during the warranty period. As to warranty service in the territory described above, CapKold will absorb labor and portal to portal transportation costs (time & mileage) for the first twelve (12) months from date of installation or fifteen (15) months from date of shipment, whichever occurs first.
- IV. This warranty does not cover calibration, periodic adjustments as specified in operating instructions or manuals, and consumable parts such as pump rotors, gaskets, packing, etc., or labor costs incurred for removal of adjacent equipment or objects to gain access to CapKold Equipment. This warranty does not cover defects caused by improper installation, abuse, careless operation, or improper maintenance of equipment. This warranty does not cover damage caused by poor water quality or improper boiler maintenance. This warranty does not cover electrical component failure due to water damage from cleaning procedures or food/product.
- V. THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, EACH OF WHICH IS HEREBY EXPRESSLY DISCLAIMED. THE REMEDIES DESCRIBED ABOVE ARE EXCLUSIVE AND IN NO EVENT SHALL CAPKOLD BE LIABLE FOR SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR THE BREACH OR DELAY IN PERFORMANCE OF THIS WARRANTY.
- VI. CapKold Equipment is for commercial use only. If sold as a component of another (O.E.M.) manufacturer's equipment, or if used as a consumer product, such Equipment is sold AS IS and without any warranty.

Limited Extended Warranty Coverage

*Available of Domestic Purchase/Use Only

Limited Extended Warranty Coverage is available on all standard CapKold Equipment covered by the above CapKold Limited Warranty. Commercial purchasers/users of CapKold Equipment may elect to extend the standard limited warranty to cover parts, labor and portal to portal transportation costs (time and mileage) for an additional (i) 2000 actual operating hours, or (ii) twelve (12) month period, or for an additional (i) 4000 actual operating hours, or (ii) twenty four (24) month period, whichever first occurs, in addition to the time period of the standard limited warranty described above.

Conditions of Coverage

- All conditions and limitations on the Standard Limited Warranty Coverage apply to the Limited Extended Warranty Coverage. See above for details of conditions and limitations on the Standard Warranty Coverage.

Items Not Covered Under Warranty

- Maintenance of repairs such as cleaning, clogged drains, gasket replacement, filter replacement re-establish vacuum in jacket, adding water to jacket
- Repairs caused by abuse such as freight damage such as scratches and dents or assembly damage
- Repairs caused by improper installation
- Electrical component failure due to water damage from cleaning procedures
- Equipment failure due to incorrect water/gas pressure
- Work performed by a Non-Authorized Service Company
- Food/Product Loss